

**Children and Young People
Overview and Scrutiny Committee**



11 January 2021

**Quarter Two, 2020/21
Performance Management Report**

Ordinary Decision

Report of Paul Darby, Interim Corporate Director of Resources

Electoral division(s) affected:

Countywide.

Purpose of the Report

- 1 To present progress towards achieving the key outcomes of the council's corporate performance framework.

The impact of COVID-19

- 2 A highly infectious coronavirus, SARS-CoV-2 which can cause the respiratory disease COVID-19 has spread rapidly across the world during 2020. This resulted in a global pandemic being declared by the World Health Organisation on 11 March 2020.
- 3 Significant restrictions to normal ways of life, travel and business have been put in place by the government to try to contain the spread of the virus, minimise deaths and prevent COVID-19 cases overwhelming our health and social care systems.
- 4 Durham County Council has a public health role and is at the forefront of responding to the pandemic within the county. Restrictions that have been introduced to contain the spread of the virus have also affected a number of council services. Some buildings had to be closed and a number of services have moved online. It was necessary for the council to adapt and we have significantly changed our service provision and ways of working. Communities and businesses within the county have been impacted by the pandemic and much of our work since March has been to respond to these needs and develop plans for future recovery. Gold command arrangements were activated nationwide to respond to the emergency. Locally, this involved the council working in partnership with other agencies on the local resilience forum which covers both County Durham and Darlington to protect our communities and support those affected by the pandemic.

- 5 The COVID-19 surveillance dashboard can be accessed [here](#).

Performance Reporting

- 6 This performance report is structured around the three externally focused results-based ambitions of [the County Durham Vision 2035](#) alongside a fourth 'excellent council' theme contained within the [Council Plan](#) that was recently approved. It also includes an overview of the impact of COVID-19 on council services, our staff and residents.

Long and Independent Lives

- 7 Poverty pressures remains a major issue and we expect the situation to deteriorate over the coming months. With an estimated one in four children across the county living in relative poverty, and 6% of children (more than 4,000) being eligible for, but not claiming, free school meals, we have put in place a programme of action to help mitigate poverty pressures – including funding a half term holiday scheme to support families reliant on free school meals.
- 8 We have also successfully improved outcomes for vulnerable children and their families with services which are joined up and responsive to their needs, and we remain on track to achieve 'significant and sustained outcomes' for around 6,000 families as part of our stronger families programme.

Connected Communities – Safer focus

- 9 In relation to keeping children and young people safe, there are many positives across this area. We continue to perform well in relation to the timeliness of processing statutory referrals (first contact) and single assessments (and are carrying out audits to ensure quality of assessments remains consistently high).
- 10 However, we are experiencing budget and placement pressures as demand for children's social care remains high, with an increasing trend in the number of children on a child protection plan and the highest recorded number of children looked after (CLA). We are due to publish our new Sufficiency Strategy shortly which will set out how we will relieve pressures caused by the increase in CLA – evident regionally and nationally and partly caused by the closure of family courts during lockdown. We haven't seen an increase in safeguarding referrals once schools re-opened and are continuing to explore the reasons for this and understand impact of changes implemented at the front door over the last year (including daily screening of all domestic abuse incidents) which will also have impacted upon lower referral levels than last year, through our Multi-Agency Safeguarding Hub.

Risk Management

- 11 Effective risk management is a vital component of the council's agenda. The council's risk management process sits alongside our change programme and is incorporated into all significant change and improvement projects.

- 12 *Failure to protect a child from death or serious harm (where service failure is a factor or issue)*. Management consider it possible that this risk could occur which, in addition to the severe impacts on children, will result in serious damage to the Council's reputation and to relationships with its safeguarding partners. Durham Safeguarding Children Partnership has been established in line with the statutory requirements set out in 'Working Together 2018'. Partnership learning through scrutiny mechanisms and learning reviews underpins training for front line staff and regular staff supervision takes place. A review of the partnership arrangements is in progress with initial findings to be reported by December 2020.

Recommendation

- 13 That Children and Young People's Overview and Scrutiny Committee considers the overall position and direction of travel in relation to quarter two performance, the impact of COVID-19 on performance, and the actions being taken to address areas of underperformance including the significant economic and well-being challenges because of the pandemic.

Author

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Appendix 1: Implications

Legal Implications

Not applicable.

Finance

Latest performance information is being used to inform corporate, service and financial planning.

Consultation

Not applicable.

Equality and Diversity / Public Sector Equality Duty

Equality measures are monitored as part of the performance monitoring process.

Climate Change

We have declared a climate change emergency and consider the implications of climate change in our reports and decision-making.

Human Rights

Not applicable.

Crime and Disorder

A number of performance indicators and key actions relating to crime and disorder are continually monitored in partnership with Durham Constabulary.

Staffing

Performance against a number of relevant corporate health indicators has been included to monitor staffing issues.

Accommodation

Not applicable.

Risk

Reporting of significant risks and their interaction with performance is integrated into the quarterly performance management report.

Procurement

Not applicable.



Durham County Council Performance Management Report

Quarter Two, 2020/21



More and Better Jobs

- 1 The ambition of More and Better Jobs is linked to the following key questions:
 - (a) Do our young people have access to good quality education and training?

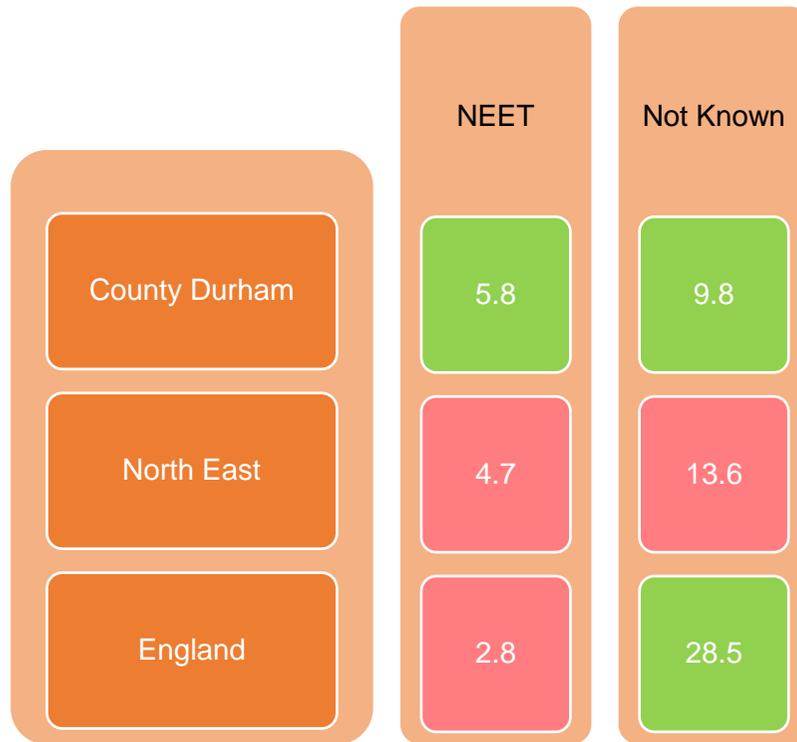
Do our young people have access to good quality education and training?

- 2 There is limited education data available for 2019 as early years providers, schools, colleges and universities closed on 20 March 2020 and examinations were cancelled.
- 3 Our children and young people returned to schools and other educational settings from September 2020 following a huge amount of work to ensure the right safety measures were in place.
- 4 Although our attendance rate was higher than nationally in September, the gap narrowed over the weeks ending 17 and 24 September (coinciding with further local COVID-19 restrictions). Of those schools responding (70%) which were fully open, attendance was 91% compared to 93% nationally as at 15 October.
- 5 Local attendance of children with an Education, Health and Care Plan (EHCP) generally mirrors the national rate of attendance for this group. There was a recent dip due to one special school having bubbles self-isolating, and one special school closing for part of the week ending 24 September. However, local rates of attendance are back on par with those nationally.
- 6 We have introduced a live COVID-19 alert system for closure of a bubble or school. This has enabled us to have an up-to-date understanding of attendance across schools in the county and be able to proactively support schools and parents prior to the bubble returning.

MORE AND BETTER JOBS

(a) Do our young people have access to good quality education and training?

% of 16-17 year olds Not in Education, Employment (NEET) or Training / Not known (Sep-20)



■ better than last year ■ worse than last year

- 7 To support school attendance we have developed a school attendance pack which includes Government guidance, flowcharts, attendance action list for schools, template school attendance policy, a policy leaflet for parents, the DfE behaviour and attendance checklist and a frequently asked questions leaflet for schools.
- 8 Service delivery models have been re-shaped to be flexible, adaptable and smart with contingencies for further lockdowns built into them. For example, remote meetings with parents and schools (where appropriate) and better use of electronic systems for attendance referrals as outlined above.
- 9 Due to COVID-19, more parents are choosing to electively home educate their children, mainly due to concerns for the health of the child or the wider family. This is in line with national trends. The multi-agency Education at Home Group is continuing with calls, visits and virtual meetings to check children are safe and well and education is continuing during lockdown. This growth in enquiries about elective home education is reflected nationally.
- 10 There are more than 13,000 children and young people across County Durham with identified Special Educational Needs and Disability (SEND) needs. During 2019/20, our Educational Psychology Service and Specialist SEND Support Teams received 4,522 individual requests to support children and young people, a slight increase from last year. A further 1,260 children and young people accessed targeted support as part of a class group, again an increase.
- 11 Behaviour Partnership Panels are increasingly supporting school staff make the link between behaviour that challenges and unmet need. Throughout 2019/20, 110 secondary pupils, who were at risk of exclusion, accessed a well-being assessment and support was agreed through consultation - of these, 20 accessed direct intervention from the support teams. 32 schools accessed professional development support and a further 360 primary school children accessed support through Early Intervention and Crisis Response. None of these children and young people were permanently excluded.
- 12 There has been increased access to services (particularly within the areas of autism, inclusion, and well-being and mental health) for children and young people, families and education providers. This follows strategic development across the council and with partners. The Mental Health in Schools Link Programme has now been offered to more than 65% of schools and colleges, although plans for the remaining schools have needed to be modified due to the pandemic. All key services now have an identified mental health lead to support communication and facilitate workforce development. The three Mental Health in School Trailblazer pilots are now operational.

- 13 Service delivery was modified due to COVID-19 and now includes a more co-ordinated offer with Early Help. Parental satisfaction with the support offered was 94%. Consultation and professional development was offered to schools and over 90% of respondents felt this was helpful. Resources for families and schools / settings were developed with partners and disseminated through both the Local Offer and also the 'Returning Safe Happy and Settled' resource.
- 14 DurhamWorks is continuing to support 16-24 year olds who are not in education, employment or training using digital methods. Almost, 23,000 interventions have taken place during the second quarter of the year via telephone, text, email, video chat. At the end of August, 95% of the year 11 cohort had an approved offer of a place in education or training, higher than both the regional (87%) and national (82%) averages. Across the year 12 cohort, 85% had an approved offer, also higher than both the regional (70%) and national (70%) averages.
- 15 DurhamWorks is continuing to provide six month grants (up to £2,500 toward salary costs) for small businesses willing to support a young person (aged 16-24 years) into employment.
- 16 DurhamWorks new European funded project (Programme for Schools) will run until December 2023 and will support 2,700 young people aged 15-16 identified as being at risk of becoming NEET.
- 17 Government measures being implemented across the county to improve the employment prospects of young people include:
 - (a) Kickstart – six-month work placements for unemployed 16-24 year olds in receipt of Universal Credit. DurhamWorks has established a 'gateway' to enable employers to recruit young people and will provide wraparound support.
 - (b) Youth Hubs - spaces where unemployed young people can access intensive support to help them to find a job. These will be initially set up in Stanley, Peterlee and Bishop Auckland.
 - (c) Intensive Support - for young people who have recently become unemployed, consisting of guided coaching, mentoring and learning over an initial two week period. Initial one-to-one engagement will assess the young person's job ready status, as well as their motivation and confidence levels. A digital offer is currently available via Citizens Advice.

LONG AND INDEPENDENT LIVES

(a) Are children, young people and families in receipt of universal services appropriately supported and (b) are children, young people and families in receipt of early help appropriately supported?



570
families achieved significant and sustained outcomes
(Apr-Sep 2020)



1,965
workless families progress to work following intervention



2,367
families reported reduced mental health issues following intervention



891
families reported reduced substance misuse following intervention

2015 to September 2020

1,495
cases open to One Point
(as at 30 Sep 2020)

96%
Early help assessments completed within 45 working days
(Jul-Sep 2020)

% of five year old children free from dental decay (2019)

73.2% ▼	76.6% National	76.7% North East
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% EHCP completed within 20 week timescale

Durham (Jan-Sep 2020)
60% ▼

Durham (Jan-Sep 2019)
67%

North East (2019)
70% ▼

England (2019)
60% ↔

Long and Independent Lives

- 18 The ambition of Long and Independent Lives is linked to the following key questions:
- (a) Are children, young people and families in receipt of universal services appropriately supported?
 - (b) Are children, young people and families in receipt of early help services appropriately supported?

Are children, young people and families in receipt of universal and early help services appropriately supported?

- 19 The multi-agency Children and Young People's Integration Board (previously the Integrated Steering Group for Children) is focusing on better outcomes for vulnerable children and their families by ensuring services are more joined up and responsive to their needs. Its four new strategic priorities are Integration, Early Help and Protection, Best start in Life and Supporting young people into adulthood (14-25 years).
- 20 Our Stronger Families Programme continues to help families make 'significant and sustained outcomes' in areas such as worklessness, school attendance and domestic abuse. Since the programme began in September 2014, we have achieved this for almost 5,000 families.
- 21 Since the start of the 2020/21 programme in April 2020, we have successfully turned around 570 families. This equates to 77% of the government agreed target (the original target of 1,050 families was reduced to 730 due to the impact of COVID-19). However, to maintain our focus, we have replaced the government target with the more stretching local target of turning around 1,100 families by March 2021 (52% achieved).
- 22 Early help conversations continue to aid collaboration across the early help system. This multi-agency group, which supports professionals who have concerns about families, is providing a range of advice and guidance, facilitating a more proportionate response to the needs of children, young people and their families, reducing duplication, maximizing the use of collective local resources and building family and community resilience.
- 23 During this quarter, core membership of early help conversations at the locality level was extended to gain insight and provide support in relation to school attendance and children's mental health. The group now includes Attendance Improvement Officers, and representatives from Special Educational Needs and Disability (SEND) and Inclusion, and Children and Adolescent Mental Health Services (CAMHS).

24 Our early help One Point Service is working closely with statutory social care teams to ensure family support continues after statutory support ends. Multi-agency meetings held with families ensure continuation of support.

25 Between 6 June and 5 July, the charity Young Minds¹ surveyed 2,036 young people, nationally, with a history of mental health needs. The survey period coincided with the Government's announcement to ease national lockdown restrictions, including the intention to re-open schools to all students in the Autumn term.

The main findings are:

- 80% agreed the pandemic had made their mental health worse (and 41% said "much worse", up from 32% in the previous survey in March) with reports of increased anxiety, increased isolation, a loss of coping mechanisms or a loss of motivation.
- 11% said their mental health had improved (up from 6% in the previous survey) – often because they felt it was beneficial to be away from the pressures of their normal life, e.g. bullying or academic pressure at school.
- 87% felt lonely or isolated during the lockdown period, even though 71% had been able to stay in touch with friends.
- of respondents who were accessing mental health support in the three months leading up to the crisis, 31% were unable to access support but still needed it.
- of respondents who had not been accessing support immediately before the crisis, 40% had not looked for support but were struggling with their mental health.

26 Our early help provision, for example the Young Adult Support Café (YASC), continues to operate online alongside existing online support (such as Rollercoaster and Kooth). Feedback from YASC shows that although some young people have engaged well virtually, and continue to engage after returning to full-time education, others have been more reluctant.

27 This reluctance to engage, and access the online information, advice and guidance which is available, can be due to many reasons. These reasons include poverty, limited internet access (especially in the dales) or exposure to online bullying. We have been offering phone support to those reluctant to engage online.

28 We have received fewer requests for children and young people to be assessed for an EHCP, an 11% reduction in 2020 compared to 2019. 2019

¹ Link to further information - [Young Minds](#)

saw a significant spike in requests in March 2019 as a result of schools making requests prior to the target date of Easter holidays in order to ensure the 20 week process could be completed prior to the end of term. Joint work with schools spread these requests more evenly across 2020. Additionally, we have seen increased SEND Support Top Up Funding requests from schools, supporting a graduated approach to meet children's needs in-school. We anticipate that these may further increase now schools have returned.

- 29 Overall, the number of children and young people with an EHCP is increasing, and each of these require an annual review.
- 30 We are therefore looking to increase capacity within the SEND casework team. Availability of suitable specialist placement provision remains an issue, and this is reflected nationally. We are investing in the Oaks Secondary School to provide 30 additional places specific to young people with discrete autism needs. The build will be complete in September 2021.
- 31 Across the county, 22% of children under the age of 16 live in relative poverty² (2018/19), equating to 20,264 children, and more than 17,500 pupils are eligible for free school meals (January 2020). Throughout the summer holidays, we continued to offer free school meals, as well as holiday activities alongside the healthy food programme. The council has committed to supporting families during the half-term holidays and a £15 voucher will be available to children who normally receive a free school meal. We are also exploring how best to support families using the School Benevolent Fund which provides grants to families with children eligible for free school meals for winter coats and shoes.

Connected Communities - Safer

- 32 The ambition of Connected Communities – Safer is linked to the following key questions:
- (a) Are children, young people and families in receipt of social work services appropriately supported and safeguarded?
 - (b) Are we being a good corporate parent for children looked after?

² <https://www.gov.uk/government/publications/children-in-low-income-families-local-area-statistics-201415-to-201819/children-in-low-income-families-local-area-statistics-201415-to-201819>

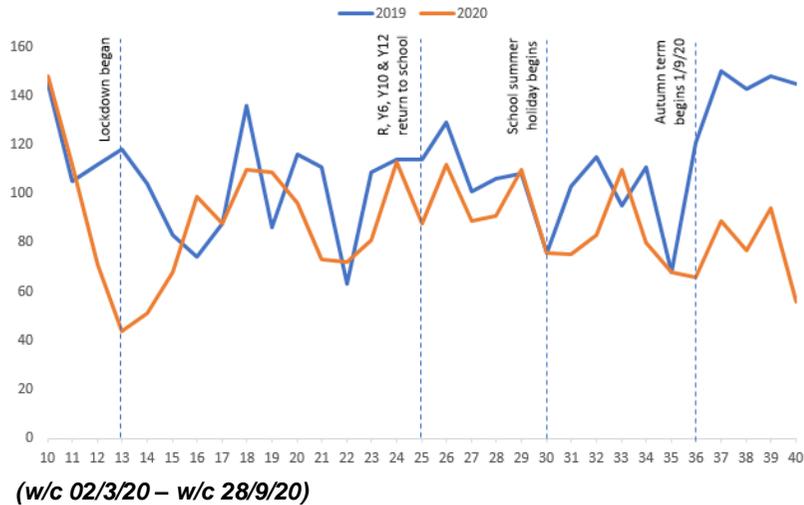
CONNECTED COMMUNITIES – SAFER

(a) Are children, young people and families in receipt of social work services appropriately supported and safeguarded?

Journey of a child

2020 Referrals (week 10 - week 40) compared to same period last year

↓ **21% referrals** (698) compared to same period last year



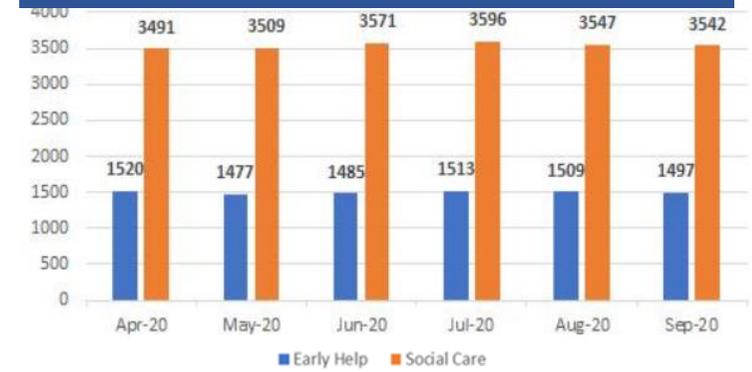
86% social work assessments completed within 45 working days (Apr-Sep 20)

Quality of case work collaborative audits (Jan-Jun20)

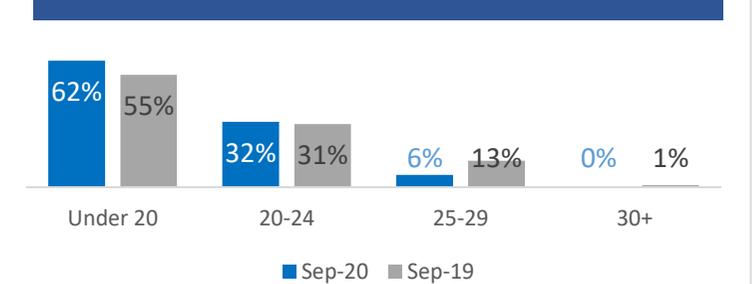
84% case files given a scaling score of 6 or above



Number of Open Cases



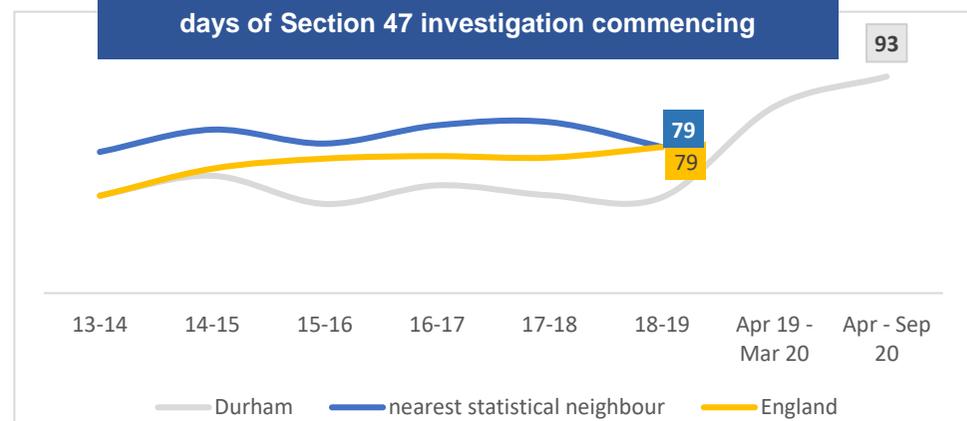
Social Worker Caseload



Number of children on a Child Protection Plan



% of Initial Child Protection Conferences held within 15 days of Section 47 investigation commencing



Are children, young people and families in receipt of social work services appropriately supported and safeguarded?

- 33 COVID-19 has significantly impacted children's services, with safeguarding referrals decreasing. Although we expected referrals to increase once schools re-opened, this has not been realised. Although referrals remain lower than we would expect at this time of year, we have increasing trends of number of children on a child protection plan (CPP) and children looked after (CLA). However, we remain the third lowest local authority in the region for the rate of CPP and CLA per 10,000 children. The inability to close some cases has contributed to this increase as it has not been possible to complete some actions identified on children's plans e.g. attendance at a domestic abuse perpetrator course as the course is not running.
- 34 As reported last quarter, Children and Young People's Services responded to the challenges of delivering safe services during the pandemic.
- 35 We are continuing to hold daily senior management meetings and virtual staff engagement sessions which we established in March. During quarter two, we revised our operating framework, which was designed at the start of the pandemic to ensure our most vulnerable children continue to receive the highest level of support and protection, with more focus on physical visits to children and families following easing of the lockdown.
- 36 We have maintained our system for assessing a child's risk which we use alongside professional judgement to determine visiting frequencies. We are also continuing to monitor business-critical performance indicators on a weekly basis with a specific focus on visits to children as well as management oversight and levels of demand (this is in addition to the wider monthly performance framework). Performance remains positive in many areas including timeliness of assessments and Initial Child Protection Conferences.
- 37 We have developed, and incorporated into our standard operating model, information sharing systems between social care and the education sector to identify children who are particularly vulnerable. Protocols are in place so the Early Help Service visits children not attending school, where there is a concern about their welfare. Where there is a specific safeguarding concern and we are unable to access a household, a protocol to ensure a joint response with police colleagues is in place. We monitor school attendance of children with a social worker weekly – and this remains positive in comparison to the national data (87% across County Durham compared to 84% nationally).

- 38 We carried out a service user survey in May 2020 to gather views from children, young people and their families on services provided during the pandemic. Its purpose was to understand the quality of our practice, provide reassurance that changes made continue to keep children and young people safe, recognise good practice and share learning.
- 39 We repeated the survey in July and received 97 responses. Key findings are:
- 91 responses were from parents/carers (94%) and six responses from young people.
 - 91 respondents (94%) stated they, or their family, had been talked to about different ways of working with them due to COVID-19.
 - 86 respondents (89%) when asked 'how easy was it to contact us?' rated us as eight or above (on a scale of 1-10).
 - 92 respondents (95%) indicated that we have managed to keep in contact as often as needed.
 - 80 respondents (82%) when asked 'how easy was it to have a meeting using a phone or computer?' rated us as eight or above (on a scale of 1-10).
 - 82 respondents (85%) when asked 'how helpful is the support received at the current time?' rated us as eight or above (on a scale of 1-10).
- 40 We continue to progress our Children's Social Care Improvement Plan, including:
- (a) Implementing the Signs of Safety Practice Framework to drive practice improvement.
 - (b) Improving the quality of care planning to ensure children, young people and their naturally connected network are at the centre of this work.
 - (c) Implementing strategies to address our re-referral rate including auditing all cases where there was a threshold challenge to capture any learning, scrutinising cases that step-down to early help through our performance reporting, and reviewing any cases referred for a second or subsequent time. These strategies are beginning to have an impact - we have undertaken deep-dive analysis into our re-referral rates and are starting to see a reducing trend.
- 41 We have recruited 33 newly qualified social workers, many of whom are now working as family workers supporting the COVID-19 response. We are also retaining some agency staff to support the new workers in their first few

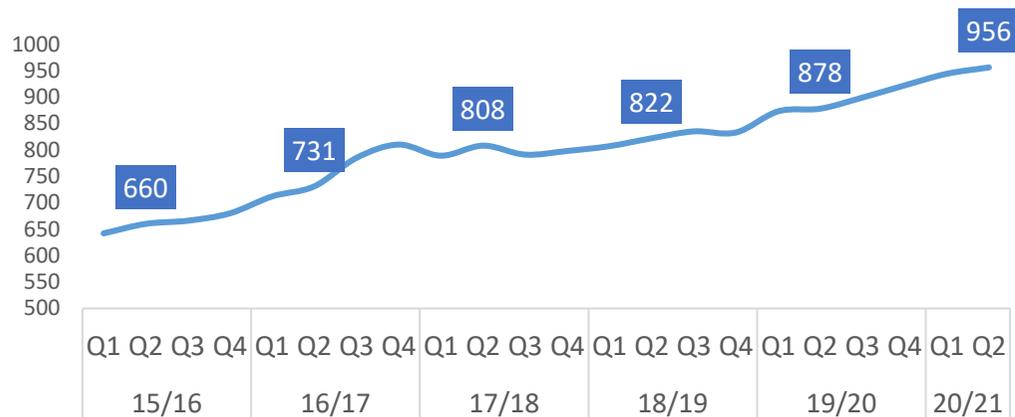
months. Our social workers have lower caseloads than in the past - six in ten now consistently hold fewer than 20 cases – but we are continuing to closely monitor to ensure our staff have the capacity and ability to build and maintain effective relationships with children and families.

- 42 We have commissioned Strengthening Practice to provide additional reflective space for our staff at this challenging time. Senior managers are maintaining regular virtual contact with staff – more than 200 are attending each series of conversations.

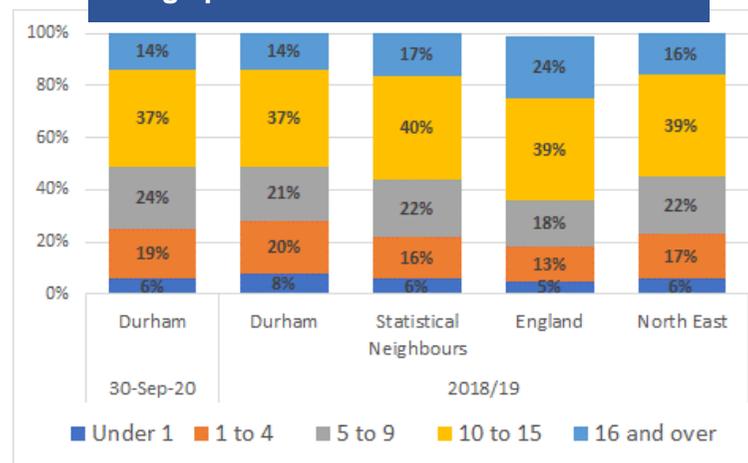
CONNECTED COMMUNITIES – SAFER

(b) Are we being a good corporate parent to Children Looked After (CLA)?

Children Looked After



Age profile for Children Looked After



Where our children in care live

In-house foster care	43%
Friends and family	17%
Independent Fostering Agency	17%
Placed with parents	7%
External residential (incl. children's homes and res school)	5%
In-house residential (incl. children's homes)	3%
Placed for adoption	4%
Independent living (incl. supported lodgings)	3%
Secure (incl. YOI and prisons)	<0.5%
NHS / Health Trust	0%

(As at 30 September 2020)

Care Leavers

	In education, employment or training		In suitable accommodation	
	Aged 17-18	Aged 19-21	Aged 17-18	Aged 19-21
County Durham	67%	56%	93%	95%
North East	63%	50%	93%	90%
England	64%	52%	88%	85%



Could you offer a child a loving home?

Are we being a good corporate parent to Children Looked After (CLA)?

- 44 Although the number of children in care has increased to its highest ever level in County Durham, it remains the third lowest rate³ in the North East. National research has linked these increases to areas with higher levels of deprivation. COVID-19 has also had a direct impact. Family courts closed during lockdown and this also had an impact. However, we are now starting to see movement through the courts and the number of delayed care proceedings is reducing.
- 45 The increase in children looked after is causing placement and budget pressures, which reflects the regional and national picture. Although there has been a reduction in our in-house foster care capacity, due to some carers de-registering or taking a break as a direct result of COVID-19, we are seeing an increase in children being looked after by friends and family.
- 46 We are working towards building enough capacity to meet the needs of all the children and young people we look after. A new three bedroomed residential property, built to meet the increasingly complex needs of some of the young people that we care for, will soon be available.
- 47 Following the suspension of all face-to-face family time sessions, we held sessions virtually via Microsoft Teams. Feedback from parents and carers has been extremely positive. We have now re-established face-to-face family time and are committed to trying to ensure all children have at least one face to face session a week where this is in line with their care plan, with the rest continuing to be delivered virtually.
- 48 During lockdown, we continued to contact all CLA and care leavers in line with their assessed need (in some cases this increased in frequency). Face-to-face contact has resumed with social distancing, generally involving visits in the garden or going out for walks.
- 49 Reviews for CLA have continued virtually and are within timescales. There have been many positives to this approach, including more young people attending their review and more discussions being held between the Independent Reviewing Officer, the child or young person and their families.
- 50 Durham's Children in Care Council (CICC) has continued to develop the support that can be offered to children and young people remotely, keeping connected with all of its members through different social media platforms. There has been a continued growth in numbers at online meetings.

³ Children in care per 10,000 population aged 0-17

Key Performance Indicators – Data Tables

There are two types of performance indicators throughout this document:

- (a) Key target indicators – targets are set as improvements can be measured regularly and can be actively influenced by the council and its partners; and
- (b) Key tracker indicators – performance is tracked but no targets are set as they are long-term and/or can only be partially influenced by the council and its partners.

A guide is available which provides full details of indicator definitions and data sources for the 2019/20 corporate indicator set. This is available to view either internally from the intranet or can be requested from the Strategy Team at performance@durham.gov.uk

KEY TO SYMBOLS

	Direction of travel	Benchmarking	Performance against target
GREEN	Same or better than comparable period	Same or better than comparable group	Meeting or exceeding target
AMBER	Worse than comparable period (within 2% tolerance)	Worse than comparable group (within 2% tolerance)	Performance within 2% of target
RED	Worse than comparable period (greater than 2%)	Worse than comparable group (greater than 2%)	Performance >2% behind target

National Benchmarking

We compare our performance to all English authorities. The number of authorities varies according to the performance indicator and functions of councils, for example educational attainment is compared to county and unitary councils however waste disposal is compared to district and unitary councils.

North East Benchmarking

The North East figure is the average performance from the authorities within the North East region, i.e. County Durham, Darlington, Gateshead, Hartlepool, Middlesbrough, Newcastle upon Tyne, North Tyneside, Northumberland, Redcar and Cleveland, Stockton-On-Tees, South Tyneside, Sunderland.

More detail is available from the Strategy Team at performance@durham.gov.uk

MORE AND BETTER JOBS

Do our young people have access to good quality education and training?

Ref	Description	Latest data	Period covered	Comparison to						Data updated this quarter
				Period target	12 months earlier	National figure	North East figure	Nearest statistical neighbour	Period covered if different	
14	Average Attainment 8 score	45	2018/19 (academic year)	Tracker	44.4	46.8	44.7	45.3		No
				N/a	GREEN	RED	GREEN	AMBER		
15	Average point score per A level entry of state-funded school students	35.5	2018/19 (academic year)	Tracker	33.4	33.1	32.8			No
				N/a	GREEN	GREEN	GREEN			
16	% of pupils achieving the expected standard in Reading, Writing and Maths (KS2)	65	2018/19 (academic year)	Tracker	67	65	67	61		No
				N/a	RED	GREEN	RED	GREEN		
17	% of 16 to 17 year olds who are not in education, employment or training (NEET)	5.8	Apr-Jun 2020	Tracker	6.0	2.8	4.7			No
				N/a	GREEN	RED	RED			
18	Gap between average Attainment 8 score of Durham disadvantaged pupils and non-disadvantaged pupils nationally (KS4)	-12.7	2018/19 (academic year)	Tracker	-14.5	-13.6	-15.4			No
				N/a	GREEN	GREEN	GREEN			
19	% of children in the Early Years Foundation Stage achieving a Good Level of Development	71.8	2018/19 (academic year)	64	72.8	71.8	71.8			No
				GREEN	AMBER	GREEN	GREEN			
20	Gap between % of Durham disadvantaged pupils and % of non-disadvantaged pupils nationally who achieve expected standard in reading, writing and maths (KS2)	-19.8	2018/19 (academic year)	Tracker	-15.1	-20	-18			No
				N/a	RED	GREEN	RED			
21	Ofsted % of Primary schools judged good or better	89	as at 30 Sep 2020	Tracker	91	87	91			No
				N/a	RED	GREEN	RED			
22	Ofsted % of secondary schools judged good or better	64	as at 30 Sep 2020	Tracker	61	76	60			No
				N/a	GREEN	RED	GREEN			

MORE AND BETTER JOBS

Do our young people have access to good quality education and training?

Ref	Description	Latest data	Period covered	Comparison to						Data updated this quarter
				Period target	12 months earlier	National figure	North East figure	Nearest statistical neighbour	Period covered if different	
23	Exclusion from school of all Durham children - percentage of children with at least one fixed exclusion	2.2	2018/19 (academic year)	Tracker	2.1	2.44	2.78	2.86		No
				N/a	GREEN	GREEN	GREEN	GREEN		

LONG AND INDEPENDENT LIVES

Are children, young people and families in receipt of universal services appropriately supported?

Ref	Description	Latest data	Period covered	Comparison to						Data updated this quarter
				Period target	12 months earlier	National figure	North East figure	Nearest statistical neighbour	Period covered if different	
24	% of free school meals (FSM) eligible pupils taking FSM	75.8	Jan 2020	Tracker	79.4	78.7	78.7			No
				N/a	RED	RED	RED			
25	Under-18 conception rate per 1,000 girls aged 15 to 17	26.4	2018	Tracker	23.7	16.7	24.9	25.0		No
				N/a	RED	RED	RED	RED		
26	% of five year old children free from dental decay	73.2	2019	Tracker	74.2	76.6	76.7	71.7		Yes
				N/a	AMBER	RED	RED	GREEN		
27	Alcohol specific hospital admissions for under 18s (rate per 100,000) ^{^^}	54.7	2016/17-2018/19	Tracker	53.1	31.6	60.0	46.8		No
				N/a	RED	RED	GREEN	RED		
28	Young people aged 10-24 admitted to hospital as a result of self-harm (rate per 100,000) ^{^^}	354.3	2018/19	Tracker	350.1	444.0	536.5	589.9		No
				N/a	AMBER	GREEN	GREEN	GREEN		

^{^^}next update due quarter four

LONG AND INDEPENDENT LIVES										
Are children, young people and families in receipt of universal services appropriately supported?										
Ref	Description	Latest data	Period covered	Comparison to						Data updated this quarter
				Period target	12 months earlier	National figure	North East figure	Nearest statistical neighbour	Period covered if different	
29	% of children aged 4 to 5 years classified as overweight or obese**	24.0	2018/19	Tracker	25.0	22.6	24.3	25.0		No
				N/a	GREEN	RED	GREEN	GREEN		
30	% of children aged 10 to 11 years classified as overweight or obese**	37.7	2018/19	Tracker	37.1	34.3	37.5	37.2		No
				N/a	AMBER	RED	AMBER	AMBER		
31	% of Education Health and Care Plans completed in the statutory 20 week time period (excl. exceptions)	60	Jan-Sep 2020	Tracker	66.6	60.4	69.8	68.9	2019	Yes
				N/a	RED	AMBER	RED	RED		

**not reporting for 2019/20

LONG AND INDEPENDENT LIVES										
Are children, young people and families in receipt of early help services appropriately supported?										
Ref	Description	Latest data	Period covered	Comparison to						Data updated this quarter
				Period target	12 months earlier	National figure	North East figure	Nearest statistical neighbour	Period covered if different	
32	% of successful interventions (families turned around) via the Stronger Families Programme (Phase 2) [number]	76.8% [567/730]	Apr-Sep 2020	730*	N/a					Yes
				N/a	N/a					
33	% of children aged 0-2 years in the top 30% IMD registered with a Family Centre and having sustained contact	88.8	Apr-Sep 2020	90	88.3					Yes
				AMBER	GREEN					

*target is for March 2021

CONNECTED COMMUNITIES – SAFER

Are children, young people and families in receipt of social work services appropriately supported and safeguarded?

Ref	Description	Latest data	Period covered	Comparison to						Data updated this quarter
				Period target	12 months earlier	National figure	North East figure	Nearest statistical neighbour	Period covered if different	
55	% of statutory referrals received by the First Contact Team or Emergency Duty Team processed within 1 working day	92.8 [1912]	Apr-Sep 2020	Tracker	94.2 [2,556]					Yes
				N/a	AMBER					
56	% of statutory children in need referrals occurring within 12 months of a previous referral	23.0 [561]	Apr-Sep 2020	Tracker	33.2 [440]	21	21	19	2018/19	Yes
				N/a	GREEN	RED	RED	RED		
57	% of single assessments completed within 45 working days	85.5 [2,150]	Apr-Sep 2020	Tracker	94.1 [2,449]	83	83	84	2018/19	Yes
				N/a	RED	GREEN	GREEN	GREEN		
58	Rate of children subject to a child protection plan per 10,000 population aged under 18 [number of children]	47.05 [473]	as at Sep 2020	Tracker	36.4 [368]	44	63	54	as at 31 Mar 19	Yes
				N/a	N/a	N/a	N/a	N/a		
59	Rate of children in need per 10,000 population aged under 18 (statutory L4 open cases) [number of children]	351.4 [3,533]	as at Sep 2020	Tracker	346.9 [3,478]	334	445	391	as at 31 Mar 19	Yes
				N/a	N/a	N/a	N/a	N/a		
60	Rate of children at level 2 or 3 per 10,000 population aged under 18 (One Point open cases) [number of children]	148.1 [1,497]	as at Sep 2020	Tracker	219.8 [2,210]					Yes
				N/a	N/a					
61	% of strategy meetings initiated which led to an initial child protection conference being held within 15 working days	92.6 [340 of 367]	Apr-Sep 2020	75	90.5 [147]	79	82	79	2018/19	Yes
				GREEN	GREEN	GREEN	GREEN	GREEN		
62	% of Social Workers with fewer than 20 cases	62	as at Sep 2020	Tracker	55					Yes
				N/a	GREEN					
63	% of Statutory Case File Audits which are given a scaling score of 6 or above	84.1	Jan-Jun 2020	80	85.7					No
				GREEN	GREEN					

CONNECTED COMMUNITIES – SAFER

Are we being a good corporate parent to Children Looked After?

Ref	Description	Latest data	Period covered	Comparison to						Data updated this quarter
				Period target	12 months earlier	National figure	North East figure	Nearest statistical neighbour	Period covered if different	
64	Rate of children looked after per 10,000 population aged under 18 [number of children]	95.09 [956]	as at Sep 2020	Tracker	86.9 [873]	65	101	94	as at 31 Mar 19	Yes
				N/a	N/a	N/a	N/a	N/a		
65	% of children adopted from care (as % of total children leaving care) [number of children]	18.2 [53 of 291]	2019/20	15	12.3 [39 of 316]	12	13	16	2018/19	No
				GREEN	GREEN	GREEN	GREEN	GREEN		
66	% of CLA who are fostered incl. friends and family	76.3 [725]	as at 30 Sep 20	Tracker	78.7 [688]	72	74	72	2018/19	Yes
				N/a	N/a	N/a	N/a	N/a		
67	% of external residential placements	4.5 [43]	as at 30 Sep 20	Tracker	3.9 [34]					Yes
				N/a	N/A					
68	% of children looked after continuously for 12 months or more who had a dental check	49	as at Sep 2020	Tracker	89.7	85	87	89	2018/19	Yes
				N/a	RED	RED	RED	RED		
69	% of children looked after continuously for 12 months or more who have had the required number of health assessments	90	as at Sep 2020	Tracker	91.9	90	95	95	2018/19	Yes
				N/a	AMBER	GREEN	RED	RED		
70	Emotional and behavioural health of children looked after continuously for 12 months or more (score between 0 to 40)	13.5	2019/20	Tracker	15.5	14.2	14.1	14.0	2018/19	No
				N/a	GREEN	GREEN	GREEN	GREEN		
71	Average Attainment 8 score of Children Looked After	25.6	2018/19	Tracker	24.8	19.2	20.6	20.5		No
				N/a	N/a	GREEN	GREEN	GREEN		

CONNECTED COMMUNITIES - SAFER

Are we being a good corporate parent to Children Looked After?

Ref	Description	Latest data	Period covered	Comparison to						Data updated this quarter
				Period target	12 months earlier	National figure	North East figure	Nearest statistical neighbour	Period covered if different	
72	% of CLA achieving the expected standard in Reading, Writing and Maths (at KS2)	55	2018/19	Tracker	39.5	36	47			No
				N/a	GREEN	GREEN	GREEN			
73	% of care leavers aged 17-18 in education, employment or training (EET)	67	as at Sep 2020	Tracker	64.8	64	63	63	2018/19	Yes
				N/a	GREEN	GREEN	GREEN	GREEN		
74	% of care leavers aged 19-21 in education, employment or training (EET)	56	as at Sep 2020	Tracker	64.6	52	50	52	2018/19	Yes
				N/a	RED	GREEN	GREEN	GREEN		
75	% of care leavers aged 17-18 in suitable accommodation	93	as at Sep 2020	Tracker	93.2	88	93	91	2018/19	Yes
				N/a	AMBER	GREEN	GREEN	GREEN		
76	% of care leavers aged 19-21 in suitable accommodation	95	as at Sep 2020	Tracker	94.8	85	90	87	2018/19	Yes
				N/a	GREEN	GREEN	GREEN	GREEN		

*provisional data

Other Additional Relevant Indicators

MORE AND BETTER JOBS										
Do residents have good job prospects?										
Ref	Description	Latest data	Period covered	Comparison to						Data updated this quarter
				Period target	12 months earlier	National figure	North East figure	Nearest statistical neighbour	Period covered if different	
4	% of 16 to 17 year olds in an apprenticeship	6.8	as at Jun 2020	Tracker	7.8	5.1	6.9	6.9		No
				N/a	RED	GREEN	AMBER	AMBER		

LONG AND INDEPENDENT LIVES										
Are our services improving the health of our residents?										
Ref	Description	Latest data	Period covered	Comparison to						Data updated this quarter
				Period target	12 months earlier	National figure	North East figure	Nearest statistical neighbour	Period covered if different	
34	% of mothers smoking at time of delivery	15.7*	Jul-Sep 2020	14.7	17.3	9.8	13.4	13.1	Apr-Jun 2020	Yes
42	Prevalence of breastfeeding at 6-8 weeks from birth (%)	31.4	Apr-Jun 2020	Tracker	28.3	48.2	36.0	34	Q3 2019/20	Yes
				N/a	GREEN	RED	RED	RED		

CONNECTED COMMUNITIES – SAFER

How effective are we at tackling crime and disorder?

Ref	Description	Latest data	Period covered	Comparison to						Data updated this quarter
				Period target	12 months earlier	National figure	North East figure	Nearest statistical neighbour	Period covered if different	
77	First time entrants to the youth justice system aged 10 to 17 (per 100,000 population aged 10 to 17)	213	Oct 18-Sep 19	Tracker	250	220	303	231		No
				N/a	GREEN	GREEN	GREEN	GREEN		
81	Proven re-offending by young people (who offend) in a 12 month period (%)	51.9	2017/18	Tracker	41.4	38.4	41.8			No
				N/a	RED	RED	RED			

CONNECTED COMMUNITIES – SAFER

How well do we tackle abuse of vulnerable people, including domestic abuse, child exploitation and radicalisation?

Ref	Description	Latest data	Period covered	Comparison to						Data updated this quarter
				Period target	12 months earlier	National figure	North East figure	Nearest statistical neighbour	Period covered if different	
92	No of individuals with a referral for 1:1 CSE Support from Supporting Solutions Team**	50	Jul-Sep 2020	Tracker	New**					Yes
				N/a	N/a					